

**Transition Clients  
Satisfaction Survey Results – November 2024**

Transition clients were asked to complete a satisfaction survey in July 2024. The survey had 23 items of which two were open ended questions. There were 45 clients and 27 completed the survey and their ages ranged from 14 to 22 years old. The summary of the responses to the survey is presented below.

**Survey question:** Where services provided at a pace that met your needs?

**Yes** – 85% (n=23)

**No** – 15% (n=4)

**Survey question:** Were you involved in the development and implementation of your Instructional Strategy?

**Yes** – 85% (n=23)

**No** – 15% (n=4)

**Survey question:** Do you feel that the services provided were in direct relation to the targeted skills identified in your DBS Plan?

**Yes** – 89% (n=24)

**No** – 11% (n=3)

**Survey question:** Do you feel that this program is helping you to become better prepared for life?

**Yes** – 89% (n=24)

**No** – 11% (n=3)

**Survey question:** Do you feel that you were offered an adequate number of career exploration and/or work experience opportunities?

**Yes** – 73% (n=19)

**No** – 27% (n=7)

**Survey question:** How did you hear about Lighthouse?

**Responses:** of the 26 responses 73% (n=19) selected family, friend, client; 4% (n=1) selected DBS; 4% (n=1) selected family care physician; 8% (n=2) selected eye doctor or other specialist; and 12% (n=3) did not remember.

**Survey question:** how has the program help your improve in the following areas? (Scale of 1 to 5 with 5 being the highest)

**Technology Skills:** Average score: 4.2 (26 responses)

**O & M Skills:** Average score: 3.6 (20 responses)

**College Readiness:** Average score: 3.8 (26 responses)

**Home and Personal Management Skills:** Average score: 4.1 (27 responses)

**Work Readiness:** Average score: 4.3 (26 responses)

**Case managers treat me with respect:** Average score: 4.9 (27 responses)

**Instructors were prepared and knowledgeable:** Average score: 4.5 (27 responses)

**Programs have helped me feel more independent:** Average score: 4.2 (26 responses)

**I would recommend the Lighthouse:** Average score: 4.1(27 responses)

**I feel the programs have prepared me for a job:** Average score: 4.1 (27 responses)

**I feel the programs have prepared me for college:** Average score: 4.0 (27 responses)

**Survey question:** On a scale from 1 to 5 (with 5 being the highest), how would you rate the following activities?

Field Trips. Average score: 4.0 (23 responses)

Work Experience. Average score: 4.1 (23 responses)

Fitness Band Challenge. No responses entered

Guest Speakers. Average score: 3.7 (10 responses)

**Survey question:** Do you have any suggestions? Responses:

- Get better/do better with work and topics make it more interesting.
- Try to make more jobs that are outside the lighthouse.
- More work experiences.
- Less restrictions, we are independent. we should be allowed to go to better field trip similar to our age group.
- Get better food: more variety and be healthier.

**Survey question:** Do you have any comments? Responses:

- I like more friends.