

Pre-Employment Transition Program Satisfaction Survey Results – July 2025

Transition clients were asked to complete a satisfaction survey during the month of July 2025. At that time there were 32 clients of which 30 completed the survey with ages ranging from 14 to 22 years old. Two clients did not complete the survey because they were out of the country. The survey had 22 items of which two were open-ended questions. The summary of the responses to the survey is presented below.

Survey question: Were services provided at a pace that met your needs?

Yes: 100% (n=30)

No: 0% (n=0)

Survey question: Were you involved in the development and implementation of your Instructional Strategy?

Yes: 93% (n=26)

No: 7% (n=2)

Blank (n=2)

Survey question: Do you feel that the services provided were in direct relation to the targeted skills identified in your DBS Plan?

Yes: 100% (n=29)

No: 0% (n=0)

Blank (n=1)

Survey question: Do you feel that this program is helping you to become better prepared for life?

Yes: 100% (n=30)

No: 0% (n=0)

Survey question: Do you feel that you were offered an adequate number of career exploration and/or work experience opportunities?

Yes: 100% (n=30)

No: 0% (n=0)

Survey question: How did you hear about Lighthouse?

Responses: of the 20 responses 40% (n=8) selected eye doctor or other specialist; 35% (n=7) selected family, friend, client; 5% (n=1) selected DBS; 5% (n=1) selected primary care physician; 5% (n=1) selected referral from Lighthouse employee; 5% (n=1) selected another agency; 5% (n=1) selected school; and 12 did not respond to this question.

Survey question: how has the program help your improve in the following areas? (Scale of 1 to 5 with 5 being the highest).

Technology Skills: Average score: 4.2 (n=30)

O & M Skills: Average score: 3.9 (n=30)

College Readiness: Average score: 3.9 (n=30)

Home and Personal Management Skills: Average score: 4.1 (n=30)

Work Readiness: Average score: 4.3 (n=30)

Case managers treat me with respect: Average score: 5.0 (n=30)

Instructors were prepared and knowledgeable: Average score: 5.0 (n=30)

Programs have helped me feel more independent: Average score: 4.9 (n=30)

I would recommend the Lighthouse: Average score: 5.0 (n=30)

I feel the programs have prepared me for a job: Average score: 4. (n=29)

I feel the programs have prepared me for college: Average score: 4.7 (n=30)

Survey question: On a scale from 1 to 5 (with 5 being the highest), how would you rate the following activities?

Field Trips - Average score: 4.7 (n=30)

Work Experience - Average score: 4.4 (n=30)

Guest Speakers - Average score: 4.0 (n=30)