

Blind Babies Program Satisfaction Survey

July 2025

During the month of June 2025, the parents and caregivers participating in the Blind Babies Program were asked to complete a satisfaction survey. At the time of the survey there were 135 clients participating in the program and 111 clients (82%) completed the survey. The instrument had four items of which one was an open-ended question, and a summary of the responses is presented below.

Survey question: *Are you feeling in greater control and more confident in your abilities to maintain your current living situation as a result of the services you received?*

- 100% of clients indicated feeling in greater control and more confident in their abilities to maintain their current living situation as a result of the services you received.

Survey question: *Were you involved in the development of your plan?*

- 100% of clients indicated being involved in the development of their plan.

Survey question: *Were the services provided at a pace that met your needs?*

- 100% of clients indicated that services were provided at a pace that met their needs