



Transition Survey 2016

- 39 Surveys Completed
- 44 Clients Served

Training

100% of clients felt their job readiness training was good or better.

96% of clients who received low vision training felt it was good or better.

94% of clients felt that support group/peer counseling was good or better.

92% of clients felt computer training was good or better.

91% of clients felt IPAD training was good or better.

89% of clients felt the home/personal management training was good or better.

96% of clients who took Braille felt it was good or better.

90% of clients felt their communication training was good or better.

97% of clients felt their orientation & mobility training was good or better.

94% of clients felt that the case managers were good or better.

95% of clients felt that Transportation services were good or better.

Staff

100% of clients felt that the case managers treated them with respect.

100% of clients felt that the instructors were prepared and knowledgeable.

Overall

98% of clients felt that the program made them more independent.

95% of clients would recommend the program to their friends.

DBS Questions

98% of clients felt that services were provided at a pace that met their needs.

95% of clients felt they were involved in the development of their plan.

96% of clients felt services were provided in direct relation to their DBS plan.

100% of clients felt the program helped them become more prepared for life.

85% of clients felt that were offered an adequate number of work experiences.



ESOL Surveys 2017

34 Completed

1. 91% of clients surveyed agree or strongly agree that the program has helped them improve their ability to have a conversation in English.
2. 85% of clients surveyed agree or strongly agree that the program has helped them communicate with their medical providers.
3. 97% of clients surveyed agree or strongly agree that the program has helped them understand store and retail clerks better.
4. 94% of clients surveyed agree or strongly agree that the program has helped improve their English in situations in which they were once uncomfortable.
5. 88% of clients surveyed agree or strongly agree that the program is preparing them to use English in real world situations.
6. 97% of clients surveyed agree or strongly agree that the teachers in program understood their needs as visually impaired learners and approved them with appropriate instruction.
7. 97% of clients surveyed agree or strongly agree that they would recommend the program to others.



Adult Basic Education (ABE) Survey 2017

11 Surveys

1. 91% of clients surveyed agree or strongly agree that the ABE program has helped them improve their overall academic skills.
2. 73% of clients surveyed agree or strongly agree that the ABE program has helped improve their overall math skills.
3. 91% of clients surveyed agree or strongly agree that the ABE program has helped them improve their overall reading skills.
4. 100% of clients surveyed agree or strongly agree that the ABE program instructors understand their individual learning styles.
5. 91% of clients surveyed agree or strongly agree that the ABE instructors understand their needs as visually impaired learners.
6. 100% of clients surveyed agree or strongly agree that the ABE program is preparing them for more advance courses.
7. 100% of clients surveyed agree or strongly agree that the ABE program is teaching them skills they can use in their everyday life.
8. 91% of clients surveyed agree or strongly agree that they would recommend the ABE program to others.



SGA Survey 2018

50 surveys

- 100% of clients surveyed agree or strongly agree that they have been making progress in the class.
- 100% of clients surveyed agree or strongly agree that the staff is helpful.
- 100% of clients surveyed agree or strongly agree that the building, equipment and supplies offered are helping them achieve their goals.
- 100% of clients surveyed agree or strongly agree that they are more confident in their abilities as a result of the program.
- 100% of clients surveyed agree or strongly agree that they feel more comfortable and involved because of the program.
- 100% of clients surveyed agree or strongly agree that overall they enjoy their time in the program.
- 100% of clients surveyed agree or strongly agree that participating in the SGA program helps them remain independent.
- 100% of clients surveyed agree or strongly agree that they would recommend the program to other.



Peacock Low Vision Survey 2017

186 Low Vision Surveys

- 92% of clients surveyed felt their low vision exam was good or better.
- 93% of clients surveyed felt the scheduling process was good or better.
- 88% of clients surveyed felt the intake process was good or better.
- 88% of clients surveyed felt the OT services were good or better.
- 88% of clients surveyed felt training on adaptive aids was good or better.

- 100% of clients surveyed who received transportation felt it was good or better.
- 97% of clients surveyed felt the exam room was good or better.
- 93% of clients surveyed felt the waiting area was good or better.
- 87% of clients surveyed felt the bathroom areas were good or better.

- 97% of clients surveyed felt the solutions center was good or better.
- 100% of clients surveyed felt the doctor treated them with respect.
- 99% of clients surveyed felt the OT services were helpful.
- 99% of clients surveyed felt the aids and appliances were helpful.
- 99% of clients would recommend the program to others.



BBP 2018 Survey 2018

100 clients surveyed

- 100% of parents reported feeling in greater control and more confident in their abilities to maintain their current living situation.
- 98% of parents reported they were involved in the development of their plan.
- 98% of parents reported that services were provided at pace that met their needs.

IL Surveys 2018

Independent Living Older Blind

70 completed surveys

115 clients served

- 100% of clients surveyed felt in greater control and more confident in their abilities to maintain their current situations.
- 100% of clients surveyed felt that they were involved in the development of their plan.
- 99% of clients surveyed felt that services were provided at a pace that met their needs.

Independent Living Adult Program

34 completed surveys

48 clients served

- 100% of clients surveyed felt in greater control and more confident in their abilities to maintain their current situations.
- 100% of clients surveyed felt that they were involved in the development of their plan.
- 100% of clients surveyed felt that services were provided at a pace that met their needs.