



Blind Babies Program

May 2014

45 Surveys

- 98% of parents would recommend the program to others.
- 98% of parents agree/strongly agree that program has helped them.
- 100% of parents agree/strongly agree that staff treated them with respect.

STAR summer 2014

33 Students

- 100% of children agreed they were treated fairly.
- 100% of children were excited about the program.
- 100% of children felt safe in the program.
- 91% of children feel the program helps them do better in school.
- 88% of children feel they stay physically fit and healthy because of the program.
- 100% of children feel they get along with other children during camp.
- 91% of children like coming to the program.
- 91% of children would recommend the program to others.

28 Parents

- 100% of parents feel the children are treated fairly.
- 100% of parents feel the children get excited about the program.
- 100% of parents feel their children are safe in the program.
- 100% of parents feel the program helps their children do better in school.
- 100% of parents feel the program keeps their children physically active and healthy.
- 100% of parents feel their children get along with other children at the camp.
- 100% of parents feel their children like coming to the camp.
- 100% of parents would recommend this program to others.
- 100% of parents feel they are kept informed of the activities going on.
- 100% of parents feel they are kept informed of the child's progress in the program.

- 100% of parents feel welcomed by staff.
- 100% of parents feel they have a chance to share ideas.
- 100% of parents feel that the camp responds appropriately to individual needs.
- 50% of parents feel the program has made it possible for them to hold a job.
- 36% of parents feel the program has helped them miss work less often.
- 79% of parents feel the program is affordable for their child to attend.
- 57% of parents feel the program has reduced their stress level.
- 29% of parents feel the program has allowed multiple siblings to attend the program.
- 75% of parents feel the program has given children opportunities.



Better Chance Music Production Program™

Summer 2014,

26 students surveyed

Results

- 100% of students surveyed agreed/strongly agreed that the program helped them become better musicians.
- 96% of students surveyed agreed/strongly agreed that the program was well structured.
- 85% of students surveyed agreed/strongly agreed that the program helped improve their academic skills.
- 100% of students surveyed agreed/strongly agreed that the instructor responded to their individual needs.
- 96% of students agreed/strongly agreed that the equipment provided was valuable and helped develop new skills.
- 96% of students agreed/strongly agreed that they would recommend the program to others.
- 87% of students agreed/strongly agreed that the program met their expectations.
- 92% of students agreed/strongly agreed that the program helped them set goals as musicians.
- 100% of students agreed/strongly agreed that they were more confident in their music skills because of the program.



Transition Students

Summer 2014

25 Students Surveyed

Overall

- 72% of students felt the program made them feel more independent
- 84% of students felt their instructors were knowledgeable and prepared.
- 73 % of students felt their work experience prepared them a job.
- 88% of students would recommend the lighthouse to others.
- 84% of students felt the Transition program prepared them for college.

Curriculums

- 85% of students felt their job readiness curriculum was good or better.
- 89% of students felt low vision services were good or better.
- 79% of students felt support group services were good or better.
- 75% of students felt their computer training was good or better.
- 85% of students felt their personal management training was good or better.
- 99% of students felt their home management training was good or better.
- 80% of students felt their communications skills were good or better.
- 90% of students felt their orientation and mobility training was good or better.
- 87% of students felt their case management was good or better

Building Areas

- 80% of students felt the dining area was good or better.
- 50% of students felt the restroom area was good or better
- 99% of students felt the reception area was good or better.
- 64% of students felt the computer labs were good or better.
- 90% of students felt the instructional kitchen area was good or better.
- 95% of students felt the transportation services were good or better.

Skill Set

- 82% of students felt their daily living skills had improved because of the program.
- 72% of students felt their computer skills because of the program.
- 75% of students felt their orientation and mobility skills have improved because of the program.
- 88% of students felt their job readiness skills had improved because of the program.
- 86% of students felt their communications skills had improved because of the program.

Transition Related Activities

- 86% of students felt the field trips were good or better.
- 95% of students felt the work experience was good or better.
- 76% of students felt the fitness band challenge was good or better (8 did not participate).



Vocational Rehabilitation

July 2014

76 surveys completed

The surveys consisted of six questions, with each question having a subset of areas for clients to rate including course curriculums and personal interactions.

- 93% of clients (surveyed) reported they would recommend lighthouse services to their friends and family.
- 90% of clients (surveyed) reported that they felt more independent due to the services they received.
- 60% of clients reported they felt services had prepared them for a job.
- 100% of clients felt that their instructors were knowledgeable and prepared.

Course Curriculums

- 81% of clients reported that their computer training was good or better.
- 75% of clients reported their IPAD training as good or better (12 students participated in this class).
- 83% of clients reported their personal management training was good or better.
- 82% of clients reported their home management training was good or better.
- 84% of clients reported their Orientation and Mobility training to be good or better.
- 91% of clients reported support group services to be good or better.
- 88% of clients reported low vision services to be good or better.
- 89% of clients reported their communications training was good or better.
- 85% of clients reported their job readiness training was good or better (of 76 clients, 29 students participated in JR).
- 95% of clients reported their case manager were good or better.

Building structure

- 77 % of clients reported transportation services were good or better.
- 73% of clients reported that dining area was good or better.
- 43% of clients reported that the bathrooms were good or better.
- 100% of clients reported that the reception area was good or better.
- 84% of clients reported that the computer lab area was good or better.
- 78% reported that the instructional kitchen area was good or better.

Skill Set

- 97% of clients felt their orientation and mobility skills had improved.
- 70% of clients felt their job readiness skills improved. (32 clients did not provide an answer).
- 83% of clients felt their communications skills improved.
- 81% of clients felt their computer skills improved.
- 89% of clients felt their daily living skills had improved.



Independent Living

July 2014,

43 Surveys

The surveys consisted of six questions, with each question having a subset of areas for clients to rate including course curriculums and personal interactions.

- 97% of clients (surveyed) reported they felt their instructors were knowledgeable and prepared for their classes.
- 97% of clients (surveyed) reported they would recommend lighthouse services to their friends and family.
- 95% of clients (surveyed) reported that they felt more independent due to the services they received.

Course Curriculums

- 77% of clients reported that their computer training was good or better.
- 98% of clients reported their personal management training was good or better.
- 98% of clients reported their home management training was good or better.
- 100% of clients reported their Orientation and Mobility training to be good or better.
- 100% of clients reported their support group training to be good or better (*Of the 43 clients, 27 did not take class and of the ones that did 100% thought it was good or better*).
- 82% of clients felt their communications training was good or better.
- 92% of clients felt their case managers were good or better.
- 95% of clients reported low vision services to be good or better

Building structure

- 78% of clients felt our transportation services were good or better.
- 85% of clients felt our dining area was good or better.
- 94% of clients felt our bathrooms were good or better.
- 97% of clients felt the reception area was good or better.
- 99% of clients felt the computers areas were good or better.
- 91% of clients felt the instructional kitchen was good or better.

Skill Set

- 96% of clients felt their daily living skills improved.
- 75% of clients felt their computer skills improved.
- 100% of clients felt their O&M skills improved.
- 91% of clients felt their social skills improved.
- 79% of clients felt their communications skills improve.



Low Vision Surveys

June-August 2014

83 Clients Surveyed

Overall

- 96% of clients felt their low vision exam of good or better.
- 96% of clients felt their scheduling process was good or better.
- 97% of clients felt their intake process was good or better
- 96% of clients felt their OT services were good or better.
- 99% of clients felt their training on adaptive aids was good or better.
- 91% of clients felt the adaptive aids they received helped their independence.
- 84% of clients felt the transportation services were good or better (44 clients did use our transportation).
- 99% of clients would recommend low visions services to others.

Building Structure

- 96% of clients felt the exam room conditions were good or better.
- 98% of clients felt the waiting area was good or better.
- 97% of clients felt the bathroom area was good or better.
- 100% of clients felt the solutions store was good or better.

Staff

- 99% of clients felt the doctor treated them with respect.
- 89% of clients felt that the OT services were helpful.



Senior Group Health and Activities Program

2014 Overall - All Quarters

135 Surveys (surveys are done every quarter)

Results

- 99% of clients feel they have been making progress in the program.
- 97% of clients find staff to be helpful.
- 98% of clients find that building, supplies and equipment help them achieve their goals.
- 96% of clients feel more confident in their abilities.
- 99% of clients feel comfortable and involved in the program.
- 99% of clients enjoy and feel they have benefitted from the program.
- 98% of clients feel that participating in SGA has helped them remain independent.